

## NATIONAL ROUND TABLE ON QUALITY ASSURANCE IN HE

**Objective:** To discuss with Ministries, QA Agencies and Universities regarding the adjustments and review of the existing National Legal Frameworks

### **Agenda and Participants:**

The detailed agenda for the roundtable and the list of participants is attached to this report.

- To make a difference between a self- evaluation report and the quality system. Establishment of QA system.
- Visitation report + visitation. Who has to be in that visitation, link with the government
- Accreditation
  - Different steps where you have to watch carefully for objectivity, competences, many aspects. The problem is that you do not want to do the same work twice. The self-evaluation report ...it should know the accreditation frameworks. To write the self-evaluation report according to the standards. It is important to know the accreditation framework before writing the self-evaluation report. The visitation committee has to know the accreditation framework. In Macedonia they do not have such framework
- At the government level a legal framework is essential where universities can refer by establishing the guidelines for their self-evaluation report
- To make procedures, protocols for the first 3 steps.
- Not only on paper but in reality
- Use the experience you have in QA. Use this experience in the country,
- Follow EU standards and guidelines
- Clear legislation
- Learn for each other
- Exploit projects
- Domain specific reference. (this is about the specific situation of your institutions and put the accent on the legislation).
- Normal to make mistakes and rearrange
- QA is a process fit for a purpose. A long term planning. Life-long learning
- Take into account top down and bottom up process. Elaborate something together with everybody including the stakeholders.
- Writing protocols to explain how things are done. Formal processes. Documentation to prove what you did
- Exploit partner universities with QA processed. To share their experience. Secondo
- QA has to be adapted to the university context.
- There is know-how and people interested in QA: collaboration
- Use frameworks form other countries and adjust them to your need.
- Not wait for the government. The systems of QA and accreditation are generic. You can start preparing processes and systems. We can prepare some documents for them. Do preparation work to save time. Work in the meantime.
- Clear procedures, not so much paper work.
- Continuous staff training
- Stress on the importance of QA for ...budget allocation STRATEGIC PLANNING!